



Profiles 5 year Limited Warranty

Coverage and Conditions

Subject to the conditions and limitations as stated hereinafter, Genesis Global Systems Limited warrants that Genesis Global Systems Limited's profiles (the "Products") will be free from manufacturing defects for a period of five (5) years from the date of purchase from Genesis Global Systems Limited, and only when the Products are used and installed in accordance with the terms and conditions of the Genesis Global Systems Limited's Technical Data Sheets and industry standard guidelines (that are not in conflict with the data sheet at the time of installation). It is the responsibility of the customer / owner / contractor / installer to ensure the suitability of the Product for the intended use. This warranty does not cover normal wear and tear or other damage, eg scratches, discolouration, fading etc, caused by impacts or accidents. It is always recommended that the user consult an experienced installer.

Resolution

If the Products fail to meet this warranty Genesis Global Systems Limited, at its election, will either replace or repair the product. Due to conditions beyond the control of Genesis Global Systems Limited (eg shade and colour availability, discontinuation) Genesis Global Systems Limited cannot guarantee or warrant an exact match to the Products used in the original installation. In such situations, similar material may be used.

Transferability

This Limited Warranty extends only to the original end user and is not transferrable or assignable, unless approved in writing by the Managing Director or a Director of Genesis Global Systems Limited or otherwise prohibited by law.

Modifications to Warranty

No changes or modification of any terms and conditions of this Limited Warranty are allowed unless authorised in writing by the Managing Director of Genesis Global Systems Limited.

Disclaimers

This Limited Warranty does not cover any claims which are caused by improper installation, negligence, unauthorised modification, theft / loss, wear and tear or accidental damage. Genesis Global Systems Limited excludes and in no event shall have any liability for lost profits or any other indirect, special, incidental or consequential damages arising out of or otherwise connected to failure of the Products, regardless of any acts of war, terrorism, fires, explosions, acts of God, intentional acts of destruction or any losses due to structural failure or other causes unrelated to the products, or any other incidental or consequential damages.

Effective Date

This warranty shall supersede and replace any and all prior oral or written warranties, agreements, or other such representations made by or on behalf of Genesis Global Systems Limited relative to the Products or the application of the Products and shall apply to any installation occurring on or after 1st July 2019.

Claims on the Limited Warranty

To make a claim under this Limited Warranty, the end user must provide Genesis Global Systems Limited with written notice within 30 days of any alleged defect in the Products covered by this Limited Warranty, together with the date and proof of purchase of the Products, proof of the costs of the original installation and the name and address of all installers, failing which this Limited Warranty shall be of no legal effect. Genesis Global Systems Limited reserves the right at its election and as a condition of this Limited. Warranty to inspect the alleged failed and defective condition.

All claims should be sent to:

Email: info@genesis-gs.com

Address: Genesis Global Systems Limited
7 Ellerbeck Way
Stokesley Business Park
Stokesley
North Yorkshire, UK
TS9 5JZ